

## Voluntary Sector Questionnaire - Visual Impairment

Number of Survey participants: 23

### Q1: How did you come into contact with us?

Organisations exist for their clients, members or service users. For services to be effective, it is vital that organisations know:

- 1) how their clients have come into contact with them
- 2) and where clients found out about their services

The results to Question 1 will help identify both of the above. Uncovering areas in which your services are well known and enabling you to target areas in which your services are not currently promoted.

Results received from this question show that the majority of your clients come into contact with you as a result of receiving information from:

#### Result with the highest percentage: (15 responses)

33.33% : Social Services

The figures below show how many of your survey participants came into contact with you via other means, you may wish to consider promoting your organisation to these sectors.

#### Other results:

13.33% : Family  
6.67% : Friend  
0% : Hospital  
26.67% : Rehabilitation Worker  
0% : Can't remember  
20% : Word of Mouth  
0% : Visited the centre

